

Internet

In order of importance

1. Try internet on another device first (make sure airplane mode is enabled and wifi is connected)
2. unplug modem and nbn box for 1 minute
3. Turn off nbn box, connect computer directly to nbn box (BYPASSING MODEM) and wait 10 minutes
4. check [nbn outage](#) or ISP outage map

Revision #1

Created 22 March 2025 09:58:45 by Conor

Updated 22 March 2025 09:59:58 by Conor